



Dr. Robert L. Ball, D.V.M. 18675 Marbach Lane, San Antonio, TX 78266 210.651.6202

## **Bracken Equine Financial Policy**

Thank you for choosing Bracken Equine Clinic for your horses care. Our primary goal is to deliver the best and most comprehensive veterinary care available. An important part of that goal is making the cost of optimal care as easy and manageable as possible by offering several payment options.

Our financial policy is payment at the time of service. Payment options include: Cash, Check, Visa, MasterCard, American Express and Discover. If you need to make payments CareCredit offers no interest payment plans (6 months). In addition, if you want to budget for a routine appointment or keep a balance on hand for emergencies, we accept pre-payment for appointments.

**Deposits:** Some treatments and/or hospitalized care may require a deposit. Comprehensive care estimated to be \$1000.00 or more will require a 50% deposit prior to treatment.

**Fees:** A fee of 1.5% monthly/18% annually with a \$5.00 minimum will be assessed on outstanding balances 30 days or older. Bracken Equine Clinic may relinquish any past due balances over to a collection agency or legal counsel if deemed necessary.

**Additional policy information:** Bracken Equine Clinic charges \$30.00 for returned checks. Checks returned unpaid are reported to the Comal County district Attorney's office.

We do not accept assignment from insurance agencies. Instead, we ask that clients pay at the time of service and get reimbursed from their insurance company.

**For clients boarding their horse at a public stable:** So that we may provide the best veterinary care for your horse without delay or confusion, prior arrangements should be made with the stable owner/agent regarding permission for the stable owner/agent to call the office of Dr. Robert Ball to obtain veterinary services, i.e., routine or emergency visits, or to pick up products on your behalf. Payment arrangements will need to be made beforehand in all instances.

By signing below you agree to the forgoing terms of Bracken Equine Clinic's financial policy and that you are financially responsible for payment of charges applied to your account for all veterinary services, products, and assessed fees.

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Client signature

Printed Name

Date